



The Angel Hotel, 15 Cross Street
Abergavenny, Monmouthshire NP7 5EN
Telephone: 01873 857121
Facsimile: 01873 858059

May we take this opportunity to offer you a very warm welcome to The Angel Hotel. Since its early days as a coaching inn, The Angel has offered the very best in traditional and friendly hospitality. Here, you will find information about the Hotel and the surrounding area. However, if you should require further information or assistance, please do not hesitate to contact reception.

IN THE EVENT OF AN EMERGENCY, please dial '0' on the telephone at any time, and a member of staff will assist you. Thank you for choosing the Angel Hotel, we trust you will enjoy your stay with us.

Charlotte Griffiths

NO SMOKING PLEASE!

Guest rooms and all of the hotel public areas are **strictly** non-smoking. You are now breaking the law if you smoke here. If you do smoke in your room, and we need to clean your guest room furnishings, there will be a £100 charge. Thank you for your co-operation.

INTERNET ACCESS

We have a Cisco wireless broadband connection throughout the hotel, which is free to use for hotel guests. Please ask at Reception for an access password.

HOTEL INFORMATION

TELEVISION SERVICES

The remote-controlled television is supplied with the channels listed below:

Channel 1	BBC 1
Channel 2	BBC 2
Channel 3	ITV
Channel 4	Channel 4
Channel 5	Five
Channel 6	Sky 1

EARLY MORNING CALLS

Please contact Reception for a morning wake-up call.

NEWSPAPERS

Please request a paper from Reception before retiring.

VALUABLES

Reception can hold your valuables at the Front Desk, in our safety deposit box. The Hotel assumes no responsibility for loss of money, jewels or other valuables. The management cannot accept responsibility for guests' effects left on the premises, or in your automobiles. A valuable item may be deposited for safe keeping, against a receipt signed by the manager, or a member of Reception staff. This receipt will be required in order to reclaim the item from deposit.

CARS

Off-road parking is available at the rear of the Hotel. Cars can be parked free of charge, at the risk of the owner.

If your car needs repairing or servicing, Reception will locate the nearest garage for your make of vehicle. The nearest 24-hour petrol station is situated in the town centre.

HOTEL INFORMATION

TELEPHONE SERVICES

Your direct-dial telephone provides you with the following features:

Reception, dial '0'.

To call another guest room, dial '1', followed by the room number. For example, to ring Room 3, dial '103'; Room 23 would be '123'.

For external calls, dial 9, followed by the number required.

For international calls, Dial 9; the international calling code OO, followed by the code of the country. Then dial the telephone number.

These are the call numbers from the United Kingdom to:

France	9 0033
Germany	9 0049
Ireland	9 0035
Italy	9 0039
United States/Canada	9 001
Australia	9 0061
South Africa	9 0027

TELEPHONE CHARGES

Telephone charges will obviously, vary depending upon the country dialled, the time of day the call is placed and the duration of the call. Generally, Weekend Rate means all of Saturday and Sunday, and Cheap Rate covers 6.00pm. - 8.00am.; Standard Rate at all other times. Reception will be happy to work out an estimated cost of a call. Just ask! Note that calls to Premium Rate numbers (usually start 090) are barred by the system. Calls are priced by the second, with no minimum charge. As a reference, here are example costs for a three-minute call...

	Standard	Cheap Rate	Weekends
All local and national UK calls:	1.09	0.57	0.36
0845 (local-rate) calls:	0.48	0.18	0.13
0870 (national-rate) calls:	4.50	3.00	1.50
France:	4.50	3.60	3.27
Germany:	4.50	3.60	3.27
Ireland:	4.50	3.60	3.27
Italy:	4.50	3.60	3.27
United States/Canada:	3.60	3.60	3.27
Australia:	7.20	6.00	6.00
South Africa:	12.00	9.00	9.00

HOTEL INFORMATION

BUSINESS SERVICES

We are able to assist guests with photocopying and facsimile requirements. Please enquire at Reception.

Domestic Facsimiles:	£2.00 for the first sheet £0.75 for any additional sheets
Overseas:	£5.00 per A4 sheet
Incoming Facsimiles:	£0.75 per sheet
Photocopying:	£0.30 per sheet

IN CASE OF FIRE

For your safety, please study the fire precautions notice located close to the door in your room. Should you detect a fire, please break the glass point and vacate the building via the nearest emergency exit. The Assembly point is in the rear car park.

NIGHT ARRANGEMENTS

For your safety, the outside doors to the Hotel are locked every night. If you will be returning to the Hotel past 11.00pm, please inform Reception so the Night Porter will be around on your return.

DEPARTURE

Checkout time is at 11.00am. Should you wish to depart at a later time, please inform Reception who will try to accommodate you. There may be an additional charge for late departures.

SETTLING ACCOUNTS

Guests are required to settle their bill and return their room keys to the Reception desk upon departure.

Credit accounts are available by prior arrangement only. This facility usually applies to regular corporate clients. A minimum of 14 days notice is required to open new accounts.

Companies with existing accounts are required to sign their accounts and arrange settlement within 14 days.

HOTEL INFORMATION

BREAKFAST

Full traditional, or continental breakfast is served in our Restaurant.

Monday to Friday	7.00am – 10.00am.
Saturday and Sunday	8.00am – 10.00am.

MORNING AND AFTERNOON TEA

Freshly-baked scones and cakes are prepared daily by Sally Lane, our in-house baker, and are served as a morning snack and for afternoon tea. So why not join us, and relax in our elegant sitting room, overlooking the courtyard, or sit in the formal dining room with its starched white linen. Enjoy a selection of loose leaf teas served in bone china, and a mouth-watering array of teatime treats.

LUNCH AND DINNER

The restaurant offers locally-sourced food, presented with imagination and flair. Our chefs have been given a rosette award by the AA. There is also, a list of more than 90 carefully chosen wines. The wine list has an Award of Excellence from the world's top wine magazine, "Wine Spectator". We are one of just 25 winners in the UK, and the only one in Wales. The Foxhunter bar is ideal for more informal dining or a relaxing drink. It features real ales, and an interesting selection of cigars. The bar and restaurant have similar menus. The full menu is shown later in this folder.

Our restaurant and bar are popular local venues, and restaurant **reservations are recommended**, especially evenings at the weekend, and for our traditional Sunday luncheon. Whilst naturally, we will always try and accommodate you, **we do not specifically keep tables for residents**. Please contact Reception to book a table in the restaurant. Note it is not possible to reserve tables in the bar.

Lunch in the restaurant: Monday to Sunday 12.00pm – 2.30pm.

Dinner in the restaurant: Monday to Sunday 7.00pm – 10.00pm.

Foxhunter Bar: Monday to Sunday 12.00pm – 2.30 pm.
6.30pm – 10.00pm.

HOTEL INFORMATION

GUEST LAUNDRY

If you need the use of an iron and ironing board, please ask Reception.

We offer laundry, dry cleaning and pressing services for residents. Dry cleaning and pressing collected by 10.00am will be returned by 5.00pm, Monday to Saturday. No service on Sundays or bank holidays.

Laundry can be processed seven days a week, collected by 10.00am and returned by 5.00pm.

LAUNDRY

Shirt	2.95
Vest	2.00
Underpants	1.50
Socks	1.30
Bra	1.30
Tights	1.30
Trousers	4.00
Jeans	4.00
Sports top	2.00
Sports shorts	2.00

DRY CLEANING

Men's two-piece suit	15.80
Men's three-piece suit	16.20
Ladies' two-piece suit	15.80
Blouse	3.90
Coat	22.00
Skirt	8.00

PRESSING

Men's two-piece suit	7.90
Men's three-piece suit	8.10
Ladies' two-piece suit	7.90
Blouse	1.95
Coat	11.00
Skirt	4.00

HOTEL INFORMATION

ALCOHOLIC BEVERAGES

The Foxhunter Bar is open each day as shown below. Residents may obtain alcoholic drinks up to Midnight at the discretion of the Bar manager.

Note, any noisy or aggressive behaviour towards hotel staff, or other guests at the hotel, will not be tolerated in the bar, or in any other part of the hotel. It is at the hotel's discretion to stop serving alcoholic beverages to any hotel guest, at any time.

Foxhunter Bar: seven days
11.00am – 3.00pm.
6.00pm – 11.00pm.

ROOM SERVICE

Breakfast may be served in your room. If possible, please order the night before, from the menu in this folder. Note that cooked dishes are not available for breakfast room service.

Between lunch and dinner, we serve cold food items only from the full menu shown later. During regular meal times, we can serve both hot and cold dishes.

There is a 10% service charge on each room service order.

Room Service: Monday to Sunday
7.00am – 10.00pm.

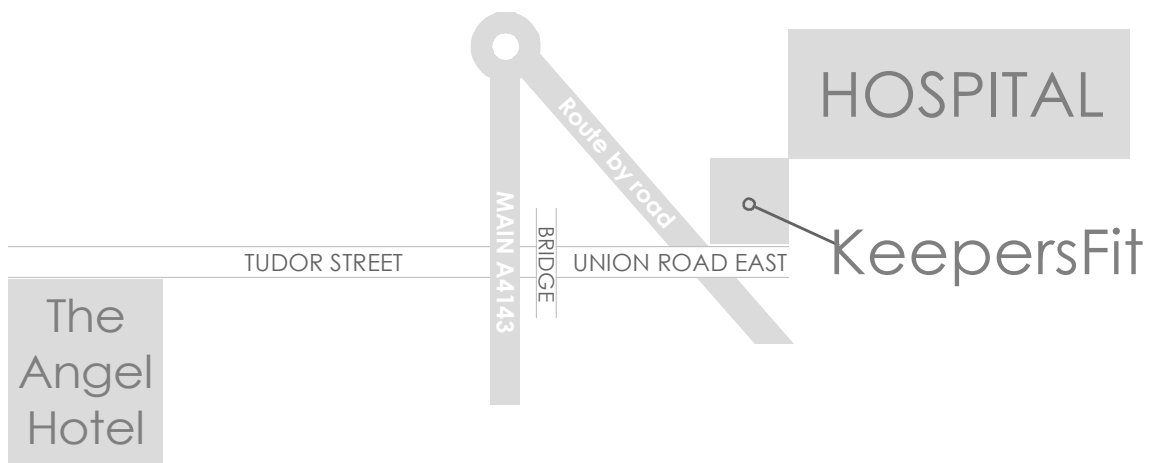
HOTEL INFORMATION



The Angel KeepersFit

Use of the exercise* facilities at KeepersFit, in nearby Union Road East, is complimentary for hotel guests. **Just present a passcard each time you visit.** Cards are available from Reception.

The Fitness Centre opens every day from 7.00am to 10.00pm (9.00am - 4.00pm at weekends). The staff will provide an express induction to show you the facilities at your first visit. KeepersFit is a 10-minute walk from the car park at the back of the hotel.



* excludes personal tuition, tanning, and classes.